

Protect Yourself From the Unexpected

Repair	Today's Average Cost Without XtraRide®	Projected Average Cost In 3 Years Without XtraRide™
Roof-Mounted A/C	\$784	\$843
Awning System	\$1,456	\$1,565
Brakes	\$456	\$490
Frame	\$1,166	\$1,253
Fresh Water Pipes	\$316	\$340
Generator	\$704	\$757
L.P. Gas System	\$146	\$157
Power Steps	\$340	\$366
Refrigerator	\$1,311	\$1,409
Slide Out System	\$631	\$678
Water Heater	\$825	\$887
Waste System	\$429	\$461

*Repair cost estimates based on Protective's internal data in adjusting claims. (2007)

**Based on 2.5% inflation per year.



An RVDA endorsed product or service is one that has been extensively evaluated by the RVDA to assure quality, dependability and overall value. RVDA and the RVDA Education Foundation receive compensation from a Protective company for business generated by RV dealers.

For more information, please contact:



For inquiries please contact:
2345 Waukegan Road, Suite 210
Bannockburn, IL 60015

Claims: 888.756.5529

Emergency Road Side Assistance, Concierge Services
and Tire & Wheel Assistance: 866.815.5207

All other inquiries: 800.323.5771

The XtraRide® service agreement programs are administered by a Protective company and backed by Lyndon Property Insurance Company, a Protective company, in all states except New York. In New York this product is backed by Old Republic Insurance Company. In Florida, the XtraRide service agreement programs are administered by The Advantage Warranty Corporation, contact information above. Florida License # 60071

To receive more information about Protective please visit our website at:
www.protective.com/dealerservices



XRHTB (6/09)



Extended Protection for New and Used Horse Trailers



Protect your horse trailer with an XtraRide® service agreement.



Extend the length of coverage for mechanical breakdown repairs beyond the manufacturer's warranty with the Protective XtraRide service agreement. You can also increase

the resale value on your horse trailer since the agreement is easily transferable. The XtraRide service agreement program will provide exceptional service and efficient claims handling.

Types of Coverage:

Service agreement programs for new and used horse trailers, live-in horse trailers, and utility trailers.

Platinum

Includes Standard components and Optional Packages and:

- Provides a greater level of protection compared to listed component coverages.
- Exclusionary coverage: every component is covered unless it is specifically excluded.
- Covers items such as gauges, switches, satellite systems, assistive devices (i.e. wheelchair/cart lifts); plasma screen TV's; and Aqua-Hot heating systems, just to name a few.

(Does not include Optional Tire & Wheel Program)

Standard

Includes Trailer Only components and:

- Additional listed component coverage for water heater; waste system; fresh water; air conditioning/ventilation; range/oven; L.P. gas system; heating system; and refrigerator.

Trailer Only

- Basic listed component coverage for the chassis frame, auxiliary powerplant/power steps, suspension, brake system and seals and gaskets associated with covered components.

Additional Benefits*:

Coverage for the following benefits begins on the date you purchase your service agreement. Deductibles do not apply to benefit amounts.

- Towing / Road Service (Sign & Drive)**
Provides reimbursement for Towing up to \$500 per occurrence. All benefits are extended to the Tow Vehicle. Please see your coverage booklet for details. Emergency Road Service provides reimbursement for up to \$300 per occurrence. Emergency Road Service Includes:
 - Jump Start
 - Spare Replacement
 - Fuel Delivery
 - Lock-Out Service

- Concierge Service Benefits** - Available 24 hours per day / 7 days a week.
 - Concierge Services
 - RV Technical Assistance Service
 - Service Assistance Options

- Service Calls** - Up to \$100 per occurrence.

- Travel Expenses** - Up to \$200 per day for meals and lodging, maximum \$1,000 (5 days).

- Food Spoilage** - Up to \$100 per occurrence.

- Fuel / L.P. Gas Replacement** - Up to \$100 per occurrence.

- Manufacturer's Deductible** - Up to \$100 per occurrence.

- Deductible Reduction** - \$25 deductible reduction if Towable is returned to selling dealer for repairs.

- Transferable Coverage** - All the benefits and coverages of your service agreement are fully transferable to a private subsequent owner. (subject to qualification and transfer fees)

- Repair Services** - Repairs can be performed by the dealer who sold you the service agreement or at most authorized repair facilities in the United States and Canada.

- Customer I.D. Cards** - You will receive two wallet-size I.D. cards within 60 days after the purchase of your service agreement.

- 24 / 7 / 365 Claim Assistance** - You will have access to a claims specialist 24 hours a day, 7 days a week, 365 days a year to provide you with claims assistance should a covered mechanical breakdown occur.

Optional Program*

19. Tire & Wheel Coverage

Provides coverage for the unexpected costs caused by road hazards such as potholes, nails, jagged metals, etc. The following items are covered if caused by a road hazard:

- Flat Tire Repair
- Tire Replacement
- Wheels (Rims) Repair & Replacement
- Mounting & Balancing
- Valve Stems
- Taxes**

No Deductible - No Pro-rata

*Certain additional benefits may not be available in some states due to state law restrictions. See your coverage booklet for exact terms, coverage and exclusions.
**You will be reimbursed for the cost of local and state taxes, as directed by state agencies.

Horse Trailer Component Coverage

Trailer Only Coverage

1. Chassis Frame

All components in the lift crank system (For Pop-Up Campers); brackets; coupler; hubs; jack; spring hangers; welds; wheelbase frame landing gear; and winch stand.

2. Auxiliary Powerplant/Power Steps

All internally lubricated parts of the powerplant engine; gauges; generator electrical components; head and/or cylinder block if damaged by the failure of an internally lubricated part; hydraulic door; interior monitor/control panel; inverter; P.C. board(s); Power Step System: coverage is only available for power step systems which are factory installed or factory approved dealer installed; power converter; starter; switches; and voltage regulator.

3. Suspension

Actuators; coil and leaf springs; rubberized suspension components; spindles, axle shafts; and wheel bearings.

4. Brake System

Backing plates; drums; hydraulic or electrical brake actuators; and master cylinder.

5. Seals & Gaskets

Seals, gaskets and sealing boots except as listed in the Excluded Component section of your service agreement.

Standard Coverage

All component groups listed above, in addition to the following component groups 6-13.

6. Water Heater

Burner assembly; control panel; electronic ignition assembly; fittings and connections; gas valve; heating elements; P.C. board(s); switches; tank; thermocouple; thermostat; and wiring harness.

7. Waste System

Fittings and connections; gate valves; holding tanks; shower; sink(s); and toilet.

8. Fresh Water System

Compressor; faucets; fittings and connections; traps; water lines; water pump; and water tank.

9. Air Conditioning/Ventilation

Accumulator; blower motor; capacitors; compressor; condenser; control panel and P.C. board(s); ducts; electronic module; evaporator; expansion valve; heat strips; heat pump; pressure cycling switch; receiver dryer; relays; switches; thermostat; and ventilation fans.

10. Range & Oven

Burner assembly; burner valves; L.P. fittings and connections; microwave oven; P.C. board(s); power hood; thermocouple; and thermostat.

11. L.P. Gas System

Fittings and shut-off system; gas lines; mounting brackets; pig tails; regulators; and valves and gauges.

12. Heating System

Blower motor; burner assembly; furnace ignitor; gas valve; heat pumps; heat strips; L.P. fittings and connections; P.C. board(s); thermocouple; and thermostat.

13. Refrigerator

Burner assembly; cooling unit; igniter; L.P. fittings and connections; P.C. board(s); thermocouple; and thermostat.

Optional Coverage Packages

Optional coverage packages only apply if you have paid the dealer an optional package surcharge (unless platinum coverage is selected) and the coverage is indicated on the Registration Page of your service agreement. The covered components listed below are covered by your service agreement.

14. Deluxe Components

Alarm sensors; awning mechanism (excluding cover); carbon monoxide/smoke detector; central locking system; central vacuum cleaner system; compass; dishwasher; door handles and lock; door hinges; electrical outlets; electronic/remote entrance; external barbecue; freezer; garbage disposal; ice maker; interior/exterior light fixtures (excluding bulbs); kitchen center; rear monitor system; spot light system; thermometer; trash compactor; and washer/dryer (excluding belts and hoses).

15. Leveling Jack System

All components of the Coach Leveling Jack System are covered. Note: coverage is only available for leveling jack systems which are factory installed or factory approved dealer installed; electrical, hydraulic, mechanical.

16. Slide-Out Room(s)

Mechanical, electrical, hydraulic; Slide Out Room Extension System(s), Raised Roof Extension System, all components of the slide out room(s) and raised roof extension system are covered by your service agreement.

17. Audio/Video

Antenna motors; rear stereo system (excluding speakers); TV (27" or less); and VCR/VCP.

Platinum Coverage

18. Platinum Coverage

Platinum coverage protects all components except those identified in the coverage booklet as excluded. This means that all component groups (1-13) and all optional packages (14-17) are covered. The following is a list of many of the other covered components:

A/C components; assistive devices; automatic electrical switches and electrical connections; automatic winterize systems; auxiliary power breakers and wiring harness (New units only); awning hardware; awning motor; awning wind sensor; back-up alarm (factory installed); body mounts; CD changer (factory installed); ceiling fans (factory installed) (motor only); cigarette lighter; circuit breakers; clock 110V (not in VCR); coffee maker (factory installed); compartment freezers; compartment pneumatic supports; complete Aqua-Hot heating system; complete Morryde suspension system; control panel for inverter; converter/inverter complete (except fuses); cooling fan temperature switch; data ports; delay relay; diesel powered gen set's fuel system; dual cassette player (factory installed); DVD player (factory installed); electric fireplace; electrical boxes, wiring, electrical wiring in coach; entrance floor motor; external entertainment system; external freshwater system; fresh water pressure tank; fiberglass tub, freezer, refrigerator and icemaker door seals, exterior door (broken metal only), gas cut-off valve, re-ignitor, solenoid valve assembly, thermostats, water valve, ice maker (metal only), monitor panel and harness; front door locks; fuel filler tube and neck (for leaks and cracks only); furnace limit switch; generator fuel pump/carburetor; generator hour meter and remote switch; guidebars and rollers; heating and cooling and air conditioning (roof) metal hoses, metal couplings and fittings, capacitors, impellers, damper, cable-arm, overload switches, heat element assembly, gas valve, limit and sail switch, door (metal only), all automatic electrical switches; holding tank sensors; hot water heater pop-off valve; horn, solenoids, electrical hoses; hydraulic valves and blocks; intercom (factory installed); jake brakes; lavatory bowl; L.P. fireplace, burner assembly, gas valve L.P. gas tanks and connections; lighting control panel; metal spotlight; metal ash tray; metal worm gear; mud flaps; navigational system (factory installed); No Fuss flush system, OEM electronic key FOBs; oven burner, oven hood and fan (metal only); phone jacks; Plasma/LCD TV (factory installed); power cord; range safety valve, range igniter, heating element, fan and pole motor, orifice, springs, (worn and broken), range manifold assembly, gas regulator, valves and range bi-fold cover (metal only),

refrigerator 110 volt heat element; rear garage door system; reverse osmosis water system; roof horn system, roof TV antenna and head, manual or automated rotators, mercury switch, elevating gear (metal only), interior metal crank; safe; satellite radio; satellite system; security systems (factory installed); shore cord retractor; shower head, shower pan, shower stall, outside shower system (metal only); slide tray arm; sleep number beds; solar cells; solar panels; sub floor and basement compartment gas struts (worn or weak), suspension shackles; swing hitch; tire pressure monitor; TV (any size); TV antenna (factory installed); two-piece shower enclosures; water heater orifice, DSI, control valve, re-ignitor, pressure relief valve; water purifier (metal only), hot water dispenser (metal only), water lines and fittings (metal only), drain valves and manifold tube (metal only), lines (metal only), on/off valve (metal only); weather center (factory installed); and Web TV (factory installed).

See your coverage booklet for exact terms, coverages and exclusions.